

## What do I do when the CPDS Log in page won't open?

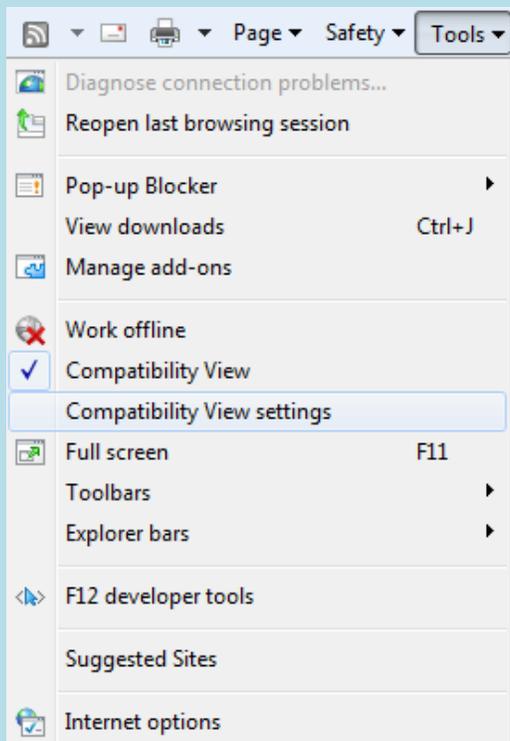
**Why does this happen?** From time to time, Microsoft will do automatic updates which erase the compatibility view settings.

### 1. While on this page, click the Tools drop down menu

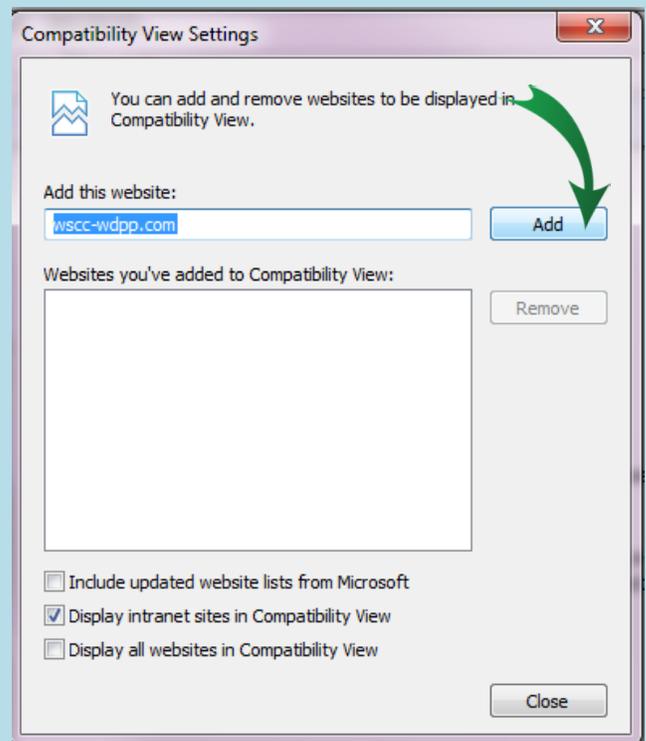
(\*If no tool bar, click the ALT key on your keyboard and a tool bar will appear)



### 2. Click "Compatibility View Settings"



### 3. Click "Add this Website"



**\*\*Once you follow these 3 steps, the CPDS Log In page will pop up!**

If this method does not work-check that your pop up blockers are OFF.

For more assistance please contact Melissa Vander Linden [Mvanderlinden@scc.wa.gov](mailto:Mvanderlinden@scc.wa.gov) or 360.407.7617